

# A Two-year Retrospective Study of Emergency Dental Treatments at Mureş County Emergency Hospital

Kinga Dörner<sup>1</sup>, Melinda Kis<sup>1</sup>, Emese Markovics<sup>1</sup>, Orsolya Birta<sup>1</sup>, Zsuzsa Koszta<sup>1</sup>, Cristian Boeriu<sup>2</sup>, Hajnal Vass<sup>3</sup>, Melinda Székely<sup>4</sup>

<sup>1</sup> Department of Removable Prosthetic Dentistry, Faculty of Dental Medicine, University of Medicine and Pharmacy, Tîrgu Mureş, Romania

<sup>2</sup> Department of Anesthesiology and Intensive Care Medicine (II) and Emergency Medicine, Faculty of General Medicine, University of Medicine and Pharmacy, Tîrgu Mureş, Romania

<sup>3</sup> Department of Anesthesiology and Intensive Care Medicine (II) and Emergency Medicine, Mureş County Emergency Hospital, Tîrgu Mureş, Romania

<sup>4</sup> Department of Morphology of Teeth and Dental Arches; Technology of Dental Prostheses and Dental Materials, Faculty of Dental Medicine, University of Medicine and Pharmacy, Tîrgu Mureş, Romania

## CORRESPONDENCE

### Melinda Kis

Str. Gheorghe Marinescu nr. 50  
540139 Tîrgu Mureş, Romania  
Tel: +40 265 215 551  
E-mail: melinda.nagy.mail@gmail.com

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Kinga Dörner • Str. Gheorghe Marinescu nr. 50,  
540139 Tîrgu Mureş, Romania, Tel: +40 265 215 551

Melinda Kis • Str. Gheorghe Marinescu nr. 50, 540139  
Tîrgu Mureş, Romania, Tel: +40 265 215 551

Emese Markovics • Str. Gheorghe Marinescu nr. 50,  
540139 Tîrgu Mureş, Romania, Tel: +40 265 215 551

Orsolya Birta • Str. Gheorghe Marinescu nr. 50,  
540139 Tîrgu Mureş, Romania, Tel: +40 265 215 551

Zsuzsa Koszta • Str. Gheorghe Marinescu nr. 50,  
540139 Tîrgu Mureş, Romania, Tel: +40 265 217 235

Cristian Boeriu • Str. Gheorghe Marinescu nr. 38,  
540139 Tîrgu Mureş, Romania, Tel: +40 265 217 235

Hajnal Vass • Str. Gheorghe Marinescu nr. 38, 540139  
Tîrgu Mureş, Romania, Tel: +40 265 217 235

Melinda Székely • Str. Gheorghe Marinescu nr. 50,  
540139 Tîrgu Mureş, Romania, Tel: +40 265 215 551

## ABSTRACT

**Background:** Emergency dental care is provided at the Mureş County Emergency Hospital in Tîrgu Mureş since February 2012, however, there is little information available regarding its activity. Therefore, the aim of the study was to evaluate the prevalence and diagnosis of dental emergency cases treated in this dental office over the first two years. **Material and methods:** This two-year retrospective study was based on the analysis of patients' dental records who were treated at the Dental Office of the Mureş County Emergency Hospital in Tîrgu Mureş. **Results:** In the first year 5567 patients were treated, whereas in the second year their number was significantly higher, 7213 patients. Pulp infections presented the highest prevalence in both years: 32.38% and 34.74%, respectively. Compared to the first year (n = 1,803) significantly more cases (p = 0.001) were treated with this diagnosis in the second year (n = 2,506). Periodontal infections were significantly more frequent (p < 0.001) in the second year compared to the first — 951 cases (13.18%) vs. 681 (12.23%) cases. **Conclusions:** The main reasons of emergency dental treatments were dental and periodontal infections. The results suggest that dental care is unaffordable to socially disadvantaged persons, and this fosters radical treatment of pain in this free of charge 24 h dental emergency office.

**Keywords:** emergency dental office, retrospective study, dental diagnosis

## INTRODUCTION

Dental pain is generally caused by caries, deep or defective restorations, or trauma.<sup>1</sup> The definition of “dental emergency” provided by the American Dental Association includes acute dental pain, and in the vast majority of cases the origin

of the pain is endodontic.<sup>2</sup> Dental emergencies include reversible and irreversible pulpitis, interappointment endodontic emergencies, dental trauma, periapical and periodontal abscess, cellulitis, pericoronitis and cracked tooth syndrome.<sup>1</sup> The dense nerve network of the head and neck region is primarily responsible for the severity and intensity of the pain, which causes stress for both the patient and the clinician, and requires an immediate diagnosis and accurate treatment.<sup>2</sup> When establishing the therapeutic choice in the dental practice, the dentist will have to take two main aspects into account: the magnitude of the dental intervention and the potentially associated systemic pathology and its compensation level, which can allow or prevent safe dental therapy.<sup>3</sup>

A thorough review of the medical and dental histories, including a detailed description of the chief complaint, is still an essential initial step in the diagnostic process. Questions to be resolved include a history of chronic painful conditions such as headaches, neuralgia and temporal-mandibular dysfunction. Symptoms associated with these chronic conditions could be confused with an endodontic problem and may predispose a patient to long-term pain. The value of the patient–doctor dialogue cannot be over-estimated.<sup>4</sup>

The Emergency Dental Office of the Mureş County Emergency Hospital in Tîrgu Mureş functions in the Mobile Emergency Service for Resuscitation and Extrication (MESRE) according to the Ordinance No. 1706/October 2, 2007 of the Ministry of Health regarding the administration and organization of units and departments for receiving emergencies. Due to multiple requests, on February 1, 2012 the MESRE Emergency Dental Office of Tîrgu Mureş was established as a free 24 h service.<sup>5</sup>

The aim of this study was to evaluate the prevalence and diagnosis of dental emergency cases treated in the Dental Office of the Mureş County Emergency Hospital in Tîrgu Mureş over the first two years since its establishment.

## MATERIAL AND METHODS

The study was approved by the Research Ethics Committee of the University of Medicine and Pharmacy of Tîrgu Mureş (No. 17/March 10, 2014). In this retrospective two-year study the non-personal data of patients treated at the MESRE Emergency Dental Office Tîrgu Mureş were processed statistically and evaluated.

The methodology of the study was retrospective and descriptive, and was based on the analysis of the records of patients examined and treated at the Emergency Dental Office of the Mureş County Emergency Hospital in Tîrgu Mureş between February 1, 2012 and February 1, 2014. The

patients who attended this unit were registered in the databases of the emergency dental offices and in the examination registry, after having presented their ID card. Patients from other sections who were transferred to this unit were previously admitted to the County Emergency Hospital with dental problems, at times requiring inter-disciplinary examination in order for the dental emergency procedures to be performed.

The medical examination consisted of an external and internal oral examination with artificial light at the dental unit, with a special examination kit. No dental X-rays were performed in the studied unit, thus the emergency diagnosis was based on the internal oral examination and the history of the condition.

Patients with traumas or conditions that did not fall in the competence of the dentists providing emergency services in Tîrgu Mureş were guided to the Oro- and Maxillofacial Surgery Clinic, and those for whom the treatment needed continuance, to the Walk-in Clinic for adults and children, functioning within the County Emergency Hospital from Tîrgu Mureş, according to the agreements signed between the three centers.

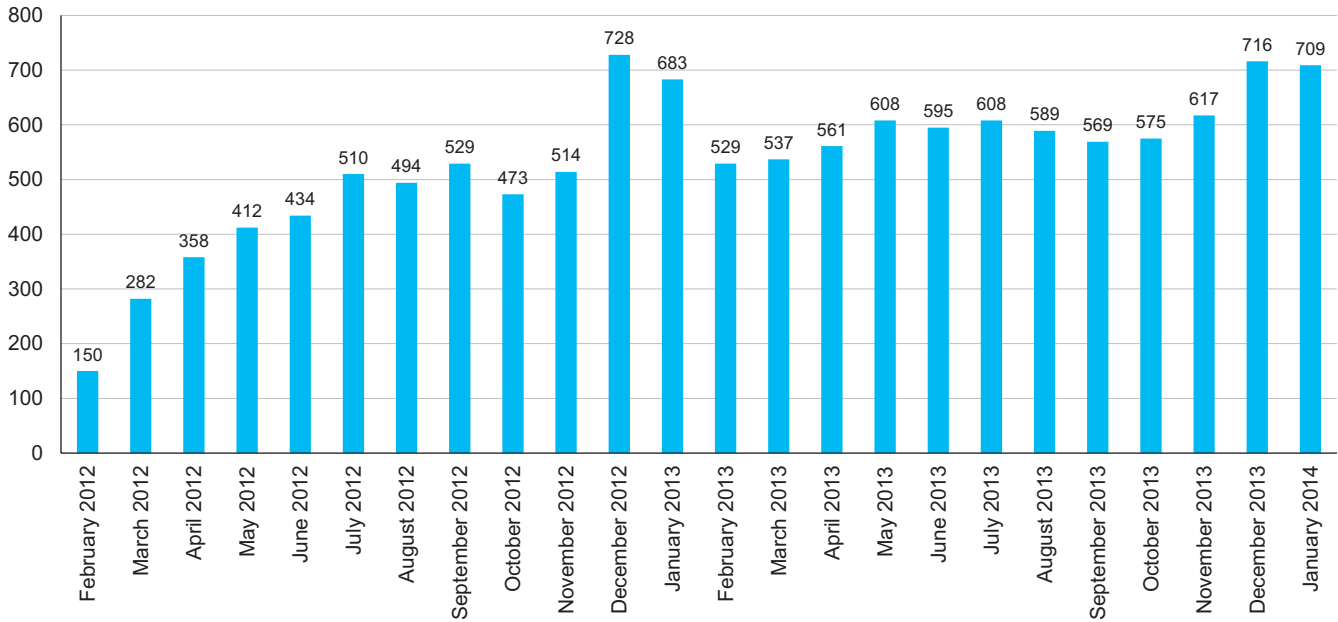
The non-personal data has been taken from the dental records and the databases of the practice and were classified according to the patients' gender (male/female) and diagnoses. The objective of this study was to determine the prevalence and the characteristics of dental problems for which emergency interventions were requested by the subjects, by including the above mentioned items in accordance with the months of the year and the two studied years, respectively.

The obtained data were introduced in Microsoft Excel sheets, and the statistical analyses were carried out with the IBM SPSS Statistic Data Editor 16 software. We used Student's t-test, ANOVA and the Pearson correlation, with a confidence interval of 95%. The p values lower than 0.05 were considered significant from a statistical point of view.<sup>6</sup>

## RESULTS

During the two years from its establishment, 12,780 patients were treated at the Emergency Dental Office in Tîrgu Mureş (Figure 1). In the first year there were 5567 patients, whereas in the second year their number was significantly higher, 7213 patients ( $p < 0.05$ ). There were significantly more female patients than males — 7846 (61.39%) females compared to 4934 (38.61%) males.

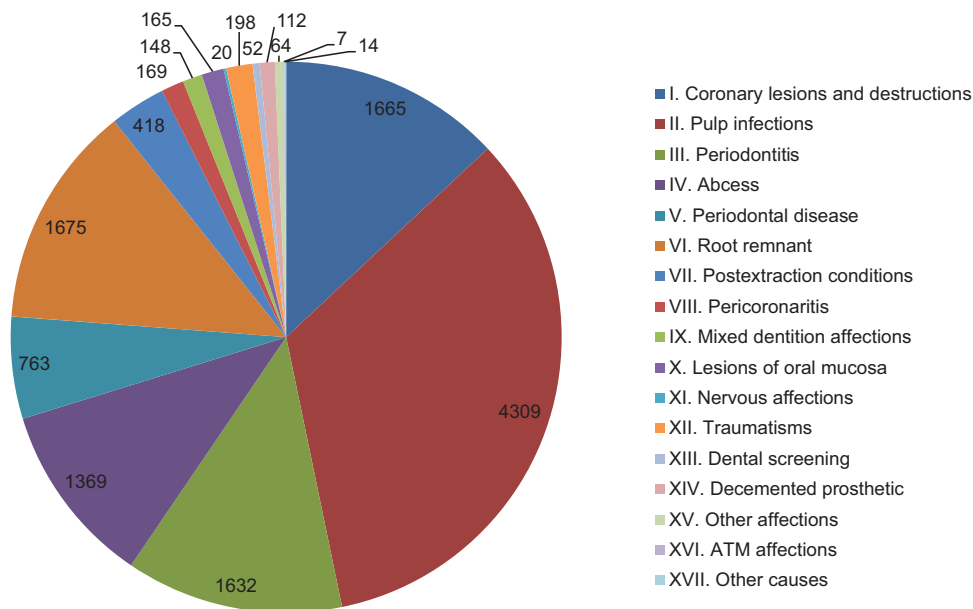
The diagnoses collected through the two-year period were grouped according to the conditions: pulp infections presented the highest prevalence, 4,309 (33.72%)



**FIGURE 1.** The distribution of total number of patients treated in the Emergency Dental Office in Tîrgu Mureş during the studied period

cases, followed by root remnants with 1,675 (13.11%) cases, dental caries with 1,665 (13.03%) cases, periodontal infections with 1,632 (12.77%) cases, dental abscesses with 1,369 (10.71%) cases, other periodontal diseases with 763 (5.97%) cases, and post-extraction conditions with 418 (3.27%) cases. The rest of the diagnosed cases, such as pericoronitis, mixed dentition disorders, lesions of the oral mucosa, nervous disorders, trauma and dental outbreaks, amounted to 0.05–2% (n = 7–198) (Figure 2).

No significant differences were observed regarding dental caries in the studied period. Pulp infections presented the highest prevalence in both years, 32.38% and 34.74%, respectively. Compared to the first year (n = 1,803), significantly more cases (p = 0.001) were treated with this diagnosis in the second year (n = 2,506). Periodontal infections were also significantly more frequent (p <0.001) in the second year with 951 (13.18%) cases compared to the 681 (12.23%) cases in the first year. No significant differ-



**FIGURE 2.** Summary of the diagnoses during the two year period

**TABLE 1.** The most frequently observed diagnoses during the study period

Diagnosis	First year		Second year		p value
Dental caries	n = 806	14.47%	n = 859	11.90%	0.524
Pulp infections	n = 1803	32.38%	n = 2506	34.74%	0.001
Periodontal infections	n = 681	12.23%	n = 951	13.18%	<0.001
Root remnants	n = 692	12.43%	n = 983	13.62%	0.001

ences were observed regarding dental caries in the studied period. Table 1 presents a summary of the most frequently observed diagnoses during the study period.

## DISCUSSION

Fear of the pain associated with endodontic treatment remains a problem for patients and dentists. Our culture and the media reinforce the belief that endodontics means pain. The result can be a patient's refusal to have endodontic treatment, and these patients frequently opt instead for an extraction.<sup>7</sup> Avoidance of dental treatment due to dental fear and anxiety has been associated with significant deterioration of oral and dental health. Even at the diagnostic stage, severe anxiety may confuse the process.<sup>8</sup>

Individuals without a regular medical care are less likely to attend the necessary health services. Similarly, individuals without basic dental care may use the hospital's dental emergency departments or physicians' offices for treatment of their dental problems.<sup>9-11</sup>

Analyzing the number of patients per month in the first and the second year, one can observe that from the establishment of the Emergency Dental Office in Țirgu Mureș the number of patients showed a linear growth in the first year, whereas in the second year the growth was constant.

The patients' number increased significantly ( $p < 0.05$ ) from one month to the next. The highest values were observed in December due to the winter holidays, as well as in spring, around Easter, when other dental practices were closed in Țirgu Mureș. Analyzing the data it was observed that the number of patients who requested an emergency intervention ranged between a minimum of 150 persons and a maximum of 728 persons per month (Figure 1). Throughout the two studied years, the average number of patients who requested emergency dental care per day was 18. The maximum number of examined and treated patients in 24 hours was 46 patients, on December 29, 2013.

By analyzing the diagnostic data established in emergency, it was observed that most frequently, patients appear with pain caused by pulp injuries in 33.72% of cases ( $n$

= 4,309), followed by root remnants in 13.11% ( $n = 1,675$ ), coronary lesions and destructions in 13.03% ( $n = 1,665$ ) and periodontitis in 12.77% of cases ( $n = 1,632$ ), followed by dental abscesses in 10.71% ( $n = 1,369$ ), other periodontal diseases in 5.97% ( $n = 763$ ), and post-extraction conditions in 3.27% of cases ( $n = 418$ ) (Figure 2).

Interpreting the diagnoses established in the group of coronary lesions and destructions, which account for 13.03% of the conditions seen, the highest frequency was found in case of deep caries, which accounted for 60% of the registered cases ( $n = 992$ ). The cause of several dental complaints is tooth caries or bacterial disease of the teeth. Tooth decay does not cause any pain or discomfort in the early stages, such as incipient caries, however, once the decay reaches the dentine, it becomes painful. One of the symptoms of tooth decay may be pain felt after consuming sweet, hot or cold food and drinks.<sup>12</sup> The remaining 40% of the group of coronary lesions and destructions consists of decay in 28% ( $n = 472$ ), sensitive teeth in 7% ( $n = 110$ ) and pulp hyperemia in 5% of cases ( $n = 90$ ).

Pulp injuries presented the highest prevalence over the studied period compared to the overall number of diagnoses established, namely 33.72% of cases ( $n = 4,309$ ). The pain becomes localizable when the pulp inflammation is in a sufficiently advanced stage so as to involve periapical tissues, and the tooth becomes painful to touch or pressure. It was observed that 50% ( $n = 2,169$ ) of pulp injuries were severe pulpitis. A tooth with acute pulpitis is extremely sensitive to temperature oscillations, so cold air is enough to trigger the pain.<sup>13</sup>

The prevalence of gangrene in the studied unit was 38% ( $n = 1,638$ ), which is a dental disease that appears when a tooth is left untreated and anaerobic putrefaction bacteria decompose the necrotic tissue. Putrefaction bacteria cause the accumulation of gases, leading to pressure in the tooth, which eventually causes severe pain. Trepanation often eases the pain, as putrefaction gases, pus and secretions can be eliminated from the root canal.<sup>14</sup> Purulent pulpitis accounted for 11% of cases ( $n = 455$ ), while chronic pulpitis, which is often without any symptoms and necrosis, was represented in a very small percentage.

In the group of periodontitis accounting for 12.77% of cases (n = 1,632) of the overall diagnoses established, acute apical periodontitis appeared in 91% (n = 1,478) of the cases, while chronic apical periodontitis accounted for a much smaller percentage of 9% (n = 154), appearing following a bacterial infection such as gangrene, or after trauma, without involving bacteria. The infection diffuses into the jawbone through the apical foramen. The diagnosis is confirmed by a negative sensibility test. Therapy consisted in trepanation and root treatment.

The distribution of abscesses as a diagnosis in the 10.71% of cases (n = 1,369) revealed that 65% (n = 894) of these conditions were mediastinal abscess, followed by cellulitis with 15% (n = 209) and periodontal abscess with a frequency of 12% (n = 157), as well as periapical cyst in 8% of cases (n = 107).

By analyzing the prevalence of periodontal disease (5.97%, n = 763) through the established diagnosis, it was observed that there was a significantly higher number involving parodontothic teeth (98%, n = 744). Teeth with a high level of mobility were extracted. During each tooth extraction an anamnesis was carefully taken with regards to the patients' medication, given the high number of hypertensive patients, patients with spasm or cardiac ischemia or strokes where anticoagulation treatment is administered.<sup>15</sup> In such cases the intervention was performed after consulting the specialist and/or modifying or interrupting the treatment by the patient's cardiologist.<sup>14,16</sup>

The collection of data regarding the established diagnosis, the distribution of post-extraction conditions (3.27%, n = 418) revealed a prevalence of 44% (n = 158) of post-extraction consultations (involving the removal of the suture wires in some cases). In 42% (n = 173) of the reported cases post-extraction alveolitis was found, which is an infectious complication of tooth extraction due to the lack of rigorous asepsis and antisepsis, as well as of post-extraction indications. Dry alveolitis is an osteitis located at the level of post-extraction alveolitis, represented by the lysis of the blood clot. The dominating symptom is intense pain appearing 2–3 days after extraction. Treatment includes oral analgesics and irrigation with antiseptic and antibiotic solutions. Usually, full recovery lasts for 3–4 weeks.<sup>17</sup> Post-extraction hemorrhages, accounting for 14% (n = 60) of post-extraction conditions, appeared due to local and/or general factors, which either inhibit the formation of the clot or enhance its premature lysis. In the case of early post-extraction bleeding (a few hours after extraction), the clots are removed, the tooth socket is thoroughly washed with physiological saline and a gelatin sponge (Gelaspon) is introduced into the tooth socket. It

may or may not be associated with thrombin. If necessary, the suture of the post-extraction wound is performed.<sup>18</sup>

Similar studies were conducted in Merseyside, between April 2006 and December 2006, and in south-east Queensland between January 2008 and August 2010. In the first study, the collected information revealed that the most common clinical diagnosis was caries (23.9%), followed by cavities caused through decay or lost restorations (17.6%).<sup>19</sup> In the second study, the main reason for emergency attendance was related to caries (75%) and trauma (8%).<sup>20</sup>

This retrospective study has some limitations. It was not possible to evaluate whether the documented diagnoses were accurate, and it was not possible to analyze the appropriateness of the treatments.

## CONCLUSIONS

The great number of patients and the nature of the cases treated at the MESRE Emergency Dental Office of Mureş County Emergency Hospital in Tîrgu Mureş revealed the lack of public dental care in this region. The results suggest that dental care is unaffordable to socially disadvantaged persons and this fosters radical treatment of pain in this free of charge 24 h dental emergency office. The majority of the patients attending the Emergency Dental Office had pain associated with a local infection, such as pulpitis, acute dental infections and dental abscesses. The current study highlighted that there is an insufficient demand for dental care in the studied population. The results suggest that the number of patients' visits to the Emergency Dental Office could be reduced by increased awareness of oral and dental care.

## CONFLICT OF INTEREST

There is no relationship that can lead to any conflict of interests.

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